L34544, L34561 & L34678. Public management and governance
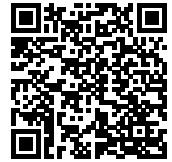
Aberbach, Joel D, and Tom Christensen. 2005. 'Citizens and Consumers'. Public Management Review 7 (2): 225–46. https://doi.org/10.1080/14719030500091319.

Adsera, A. 2003. 'Are You Being Served? Political Accountability and Quality of Government'. Journal of Law, Economics, and Organization 19 (2): 445–90. https://doi.org/10.1093/jleo/ewg017.

Alcock, P. 2010. 'A Strategic Unity: Defining the Third Sector in the UK'. Voluntary Sector Review 1 (1): 5–24. https://www.proquest.com/docview/1885989521?pq-origsite=primo&accountid=8018.

Alford, J. 2002. 'Why Do Public-Sector Clients Coproduce?: Toward a Contingency Theory'. Administration & Society 34 (1): 32–56. https://doi.org/10.1177/0095399702034001004.

Allen, Barbara Ann. 2009. 'BRIDGING THE DIVIDE - COMMERCIAL PROCUREMENT AND SUPPLY CHAIN MANAGEMENT: ARE THERE LESSONS FOR HEALTH CARE COMMISSIONING IN ENGLAND?' Journal of Public Procurement 9 (1): 79–108. http://search.proquest.com/docview/223182037/7627EE4859384E9CPQ/6?accountid=8018.

Aritua, Bernard, Nigel J Smith, and Denise Bower. 2011. 'What Risks Are Common to or Amplified in Programmes: Evidence from UK Public Sector Infrastructure Schemes'. International Journal of Project Management 29 (3): 303–12. https://doi.org/10.1016/j.ijproman.2010.04.004.

Arnstein, Sherry R. 1969a. 'A Ladder Of Citizen Participation'. Journal of the American Institute of Planners 35 (4): 216–24. https://doi.org/10.1080/01944366908977225.

———. 1969b. 'A Ladder Of Citizen Participation'. Journal of the American Institute of Planners 35 (4): 216–24. https://doi.org/10.1080/01944366908977225.

Ashworth, Rachel, Ewan Ferlie, Gerhard Hammerschmid, M. Jae Moon, and Trish Reay. 2013. 'Theorizing Contemporary Public Management: International and Comparative Perspectives'. British Journal of Management 24 (September): S1–17. https://doi.org/10.1111/1467-8551.12035.

Bang, H. P. 2009. '"Yes We Can": Identity Politics and Project Politics for a Late-Modern World'. Urban Research & Practice 2 (2): 117–37. https://www.tandfonline.com/doi/full/10.1080/17535060902979022.

Bang, H. P., and E. Sorensen. 1999. 'The Everyday Maker: A New Challenge to Democratic Governance'. Administrative Theory & Praxis 21 (3): 324–41. http://dx.doi.org/10.1080/10841806.1999.11643381.

Bartlett, Will. 1991. 'Quasi-markets and Contracts: A Markets and Hierarchies Perspective on NHS Reform'. Public Money & Management 11 (3): 53–61.

BATTEN, ELLA, LARA CORREIA, HANNAH HEDGES, LAURENCE KAVANAGH, EDWARD C. PAGE, GREGORY PAUL, ALEXANDER PHUA, NICHOLAS VIVYAN, and CHRISTOPHER WILSON. 2006. 'EXPERTISE AND POLICY-MAKING: LEGAL PROFESSIONALS IN LOCAL GOVERNMENT'. Public Administration 84 (3): 771–81. https://doi.org/10.1111/j.1467-9299.2006.00611.x.

Bawn, Kathleen, and Frances Rosenbluth. 2006. 'Short versus Long Coalitions: Electoral Accountability and the Size of the Public Sector'. American Journal of Political Science 50 (2): 251–65. https://doi.org/10.1111/j.1540-5907.2006.00182.x.

Baxter, Kate, Marjorie Weiss, and Julian Le Grand. 2008. 'The Dynamics of Commissioning across Organisational and Clinical Boundaries'. Journal of Health Organization and Management 22 (2): 111–28. https://doi.org/10.1108/14777260810876295.

Berg, Anne Marie. 2006. 'Transforming Public Services – Transforming the Public Servant?' International Journal of Public Sector Management 19 (6): 556–68. https://doi.org/10.1108/09513550610686627.

Bevir, Mark, and R. A. W. Rhodes. 2003. 'Searching for Civil Society: Changing Patterns of Governance in Britain'. Public Administration 81 (1): 41–62. https://doi.org/10.1111/1467-9299.00336.

Bevir, Mark, R. A. W. Rhodes, and Patrick Weller. 2003. 'Traditions of Governance: Interpreting the Changing Role of the Public Sector'. Public Administration 81 (1): 1–17. https://doi.org/10.1111/1467-9299.00334.

Bode, Ingo. 2006. 'Co-Governance within Networks and the Non-Profit – for-Profit Divide'. Public Management Review 8 (4): 551–66. https://doi.org/10.1080/14719030601022932.

Bovaird, Tony. 2004. 'Public–Private Partnerships: From Contested Concepts to Prevalent Practice'. International Review of Administrative Sciences 70 (2): 199–215. https://doi.org/10.1177/0020852304044250.

———. 2006. 'Developing New Forms of Partnership With the "Market" in the Procurement of Public Services'. Public Administration 84 (1): 81–102. https://doi.org/10.1111/j.0033-3298.2006.00494.x.

———. 2007. 'Beyond Engagement and Participation: User and Community Coproduction of Public Services'. Public Administration Review 67 (5): 846–60. https://doi.org/10.1111/j.1540-6210.2007.00773.x.

Boyne, George A. 1998. 'Competitive Tendering In Local Government: A Review Of Theory And Evidence'. Public Administration 76 (4): 695–712. https://doi.org/10.1111/1467-9299.00132.

Bradley, Steve, and Jim Taylor. 2002. 'The Effect of the Quasi-Market on the Efficiency-Equity Trade-off in the Secondary School Sector'. Bulletin of Economic Research 54 (3): 295–314. https://doi.org/10.1111/1467-8586.00154.

———. 2010. 'Diversity, Choice and the Quasi-Market: An Empirical Analysis of Secondary Education Policy in England*'. Oxford Bulletin of Economics and Statistics 72 (1): 1–26. https://doi.org/10.1111/j.1468-0084.2009.00572.x.

Brandsen, T., and S. Kim. 2010. 'Contextualizing the Meaning of Public Management Reforms: A Comparison of the Netherlands and South Korea'. International Review of Administrative Sciences 76 (2): 367–86. https://doi.org/10.1177/0020852309365671.

Brandsen, Taco, and Victor Pestoff. 2006. 'Co-Production, the Third Sector and the Delivery of Public Services'. Public Management Review 8 (4): 493–501. https://doi.org/10.1080/14719030601022874.

Bryson, John M. 2004. 'What to Do When Stakeholders Matter'. Public Management Review 6 (1): 21–53. https://doi.org/10.1080/14719030410001675722.

Burgess, S. 2003. 'The Role of Incentives in the Public Sector: Issues and Evidence'. Oxford Review of Economic Policy 19 (2): 285–300. https://doi.org/10.1093/oxrep/19.2.285.

Carboni, N. 2010. 'Changing Relationships between Politicians and Bureaucrats in Contemporary Democracies: An Empirical Analysis of the Italian Experience'. International Public Management Review 11 (1): 90–109. http://journals.sfu.ca/ipmr/index.php/ipmr/article/view/77/77.

Chalkley, M. 1996. 'Competition in NHS Quasi-Markets'. Oxford Review of Economic Policy 12 (4): 89–99. https://doi.org/10.1093/oxrep/12.4.89.

Chandler, J., J. Barry, and H. Clark. 2002. 'Stressing Academe: The Wear and Tear of the New Public Management'. Human Relations 55 (9): 1051–69. https://doi.org/10.1177/0018726702055009019.

Chapman, Rachael, and Vivien Lowndes. 2009. 'Accountable, Authorized or Authentic? What Do "Faith Representatives" Offer Urban Governance?' Public Money & Management 29 (6): 371–78. https://doi.org/10.1080/09540960903378233.

Christensen, Mark, and Peter Skærbæk. 2007. 'Framing and Overflowing of Public Sector Accountability Innovations'. Accounting, Auditing & Accountability Journal 20 (1): 101–32. https://doi.org/10.1108/09513570710731227.

Considine, Mark. 2002a. 'The End of the Line? Accountable Governance in the Age of Networks, Partnerships, and Joined-Up Services'. Governance 15 (1): 21–40. https://doi.org/10.1111/1468-0491.00178.

———. 2002b. 'The End of the Line? Accountable Governance in the Age of Networks, Partnerships, and Joined-Up Services'. Governance 15 (1): 21–40. https://doi.org/10.1111/1468-0491.00178.

Considine, Mark, and Jenny M. Lewis. 2003. 'Bureaucracy, Network, or Enterprise?

Comparing Models of Governance in Australia, Britain, the Netherlands, and New Zealand'. Public Administration Review 63 (2): 131–40. https://doi.org/10.1111/1540-6210.00274.

Cunningham, Gary M., and Jean E. Harris. 2005. 'Toward a Theory of Performance Reporting to Achieve Public Sector Accountability: A Field Study'. Public Budgeting <html_ent Glyph="@amp;" Ascii="&"/> Finance 25 (2): 15–42. https://doi.org/10.1111/j.0275-1100.2005.00359.x.

CUNNINGHAM, IAN. 2008. 'A RACE TO THE BOTTOM? EXPLORING VARIATIONS IN EMPLOYMENT CONDITIONS IN THE VOLUNTARY SECTOR'. Public Administration 86 (4): 1033–53. https://doi.org/10.1111/j.1467-9299.2008.00752.x.

Davies, Jonathan S. 2002. 'The Governance of Urban Regeneration: A Critique of the "governing without Government" Thesis'. Public Administration 80 (2): 301–22. https://doi.org/10.1111/1467-9299.00305.

———. 2007a. 'The Limits of Partnership: An Exit-Action Strategy for Local Democratic Inclusion'. Political Studies 55 (4): 779–800. https://doi.org/10.1111/j.1467-9248.2007.00677.x.

———. 2007b. 'The Limits of Partnership: An Exit-Action Strategy for Local Democratic Inclusion'. Political Studies 55 (4): 779–800. https://doi.org/10.1111/j.1467-9248.2007.00677.x.

Davis Smith, J. 2001. 'The Inflatable Log: Volunteering, the State and Democracy'. Voluntary Action 3 (3): 13–26.

Davis Smith, Justin. 2001. '"The Inflatable Log": Volunteering, the State and Democracy'. Dereli, Cynthia. 2011. 'Smoke and Mirrors and Performance Management'. International Journal of Public Sector Management 24 (1): 42–56. https://doi.org/10.1108/09513551111099217.

Dopson, Sue, and Louise Locock. 2002. 'The Commissioning Process in the NHS: The Theory and Application'. Public Management Review 4 (2): 209–29. https://doi.org/10.1080/14616670210130552.

Dunleavy, P. 2005. 'New Public Management Is Dead--Long Live Digital-Era Governance'. Journal of Public Administration Research and Theory 16 (3): 467–94. https://doi.org/10.1093/jopart/mui057.

Dwyer, P. 2002. 'Making Sense of Social Citizenship: Some User Views on Welfare Rights and Responsibilities'. Critical Social Policy 22 (2): 273–99. https://doi.org/10.1177/02610183020220020601.

Farrell, C., and J. Morris. 2003. 'The `Neo-Bureaucratic' State: Professionals, Managers and Professional Managers in Schools, General Practices and Social Work'. Organization 10 (1): 129–56. https://doi.org/10.1177/1350508403010001380.

Ferlie, Ewan, Jean Hartley, and Steve Martin. 2003. 'Changing Public Service Organizations: Current Perspectives and Future Prospects'. British Journal of Management 14 (s1): S1–14. https://doi.org/10.1111/j.1467-8551.2003.00389.x.

Fischbacher, Moira, and P. B. Beaumont. 2003. 'PFI, Public—Private Partnerships and the Neglected Importance of Process: Stakeholders and the Employment Dimension'. Public Money and Management 23 (3): 171–76. https://doi.org/10.1111/1467-9302.00365.

Fitzgerald, L., and E. Ferlie. 2000. 'Professionals: Back to the Future?' Human Relations 53 (5): 713–39. https://doi.org/10.1177/0018726700535005.

Flinders, M. 2011. 'Daring to Be a Daniel: The Pathology of Politicized Accountability in a Monitory Democracy'. Administration & Society 43 (5): 595–619. https://doi.org/10.1177/0095399711403899.

Gibbons, Stephen. 2008. 'CHOICE, COMPETITION, AND PUPIL ACHIEVEMENT.' Journal of the European Economic Association 6 (4). http://search.ebscohost.com/login.aspx?direct=true&db=buh&AN=32604699&site=ehost-live.

Glynn, John J., and Michael P. Murphy. 1996. 'Public Management'. International Journal of Public Sector Management 9 (5/6): 125–37. https://doi.org/10.1108/09513559610146492.

Gray, Keith E., and Deb Ghosh. 2000. 'An Empirical Analysis of the Purchaser-provider Relationship in the NHS Internal Market'. Journal of Management in Medicine 14 (1): 57–68. https://doi.org/10.1108/02689230010340561.

Greener, Ian. 2002. 'Understanding NHS Reform: The Policy-Transfer, Social Learning, and Path-Dependency Perspectives'. Governance 15 (2): 161–83. https://doi.org/10.1111/1468-0491.00184.

Hajer, Maarten. 2003. 'Policy without Polity? Policy Analysis and the Institutional Void'. Policy Sciences 36 (2): 175–95. https://doi.org/10.1023/A:1024834510939.

Hajer, Maarten, and Wytske Versteeg. 2005. 'Performing Governance through Networks'. European Political Science 4 (3): 340–47. https://doi.org/10.1057/palgrave.eps.2210034.

Ham, C. 2008. 'World Class Commissioning: A Health Policy Chimera?' Journal of Health Services Policy Research 13 (2): 116–21. https://www-jstor-org.nottingham.idm.oclc.org/stable/26751153?sid=primo.

Harris, B. 2010. 'Voluntary Action and the State in Historical Perspective'. Voluntary Sector Review 1 (1): 25–40. https://search.proquest.com/docview/1885989660/shibboleth?accountid=8018.

Harrow, Jenny, and Tobias Jung. 2011. 'Philanthropy Is Dead; Long Live Philanthropy?' Public Management Review 13 (8): 1047–56. https://doi.org/10.1080/14719037.2011.619062.

Hartley, Jean, Eva Sørensen, and Jacob Torfing. 2013. 'Collaborative Innovation: A Viable Alternative to Market Competition and Organizational Entrepreneurship'. Public Administration Review 73 (6): 821–30. https://doi.org/10.1111/puar.12136.

Hastak, Manoj. 2001. 'The Role of Consumer Surveys in Public Policy Decision Making.'

Journal of Public Policy & Marketing 20 (2).
http://search.ebscohost.com/login.aspx?direct=true&db=buh&AN=5578310&site=ehost-li
ve.

Heinrich, Carolyn J. 2002. 'Outcomes-Based Performance Management in the Public Sector:
Implications for Government Accountability and Effectiveness'. Public Administration
Review 62 (6): 712–25. https://doi.org/10.1111/1540-6210.00253.

Hood, C. 2004. 'The Middle Aging of New Public Management: Into the Age of Paradox?'
Journal of Public Administration Research and Theory 14 (3): 267–82.
https://doi.org/10.1093/jopart/muh019.

HOOD, CHRISTOPHER. 2007. 'Intellectual Obsolescence and Intellectual Makeovers:
Reflections on the Tools of Government after Two Decades'. Governance 20 (1): 127–44.
https://doi.org/10.1111/j.1468-0491.2007.00347.x.

HOOD, CHRISTOPHER, and RUTH DIXON. 2013. 'A MODEL OF COST-CUTTING IN
GOVERNMENT? THE GREAT MANAGEMENT REVOLUTION IN UK CENTRAL GOVERNMENT
RECONSIDERED'. Public Administration 91 (1): 114–34.
https://doi.org/10.1111/j.1467-9299.2012.02072.x.

Horner, L., R. Lekhi, and R. Blaug. 2006. 'Deliberative Democracy and the Role of Public
Managers'.
http://www.theworkfoundation.com/DownloadPublication/Report/107_107_Deliberative%20
democracy%20and%20the%20role%20of%20public%20managers.pdf.

HOWLETT, MICHAEL, and ADAM M. WELLSTEAD. 2011. 'Policy Analysts in the Bureaucracy
Revisited: The Nature of Professional Policy Work in Contemporary Government'. Politics &
Policy 39 (4): 613–33. https://doi.org/10.1111/j.1747-1346.2011.00306.x.

Hoxley, Michael. 2001. 'Purchasing UK Public Sector Property and Construction
Professional Services: Competition v Quality'. European Journal of Purchasing & Supply
Management 7 (2): 133–39. https://doi.org/10.1016/S0969-7012(00)00026-5.

Johnson, Carole, and Stephen P. Osborne. 2003a. 'Local Strategic Partnerships,
Neighbourhood Renewal, and the Limits to Co-Governance'. Public Money and
Management 23 (3): 147–54. https://doi.org/10.1111/1467-9302.00362.

———. 2003b. 'Local Strategic Partnerships, Neighbourhood Renewal, and the Limits to
Co-Governance'. Public Money and Management 23 (3): 147–54.
https://doi.org/10.1111/1467-9302.00362.

———. 2003c. 'Local Strategic Partnerships, Neighbourhood Renewal, and the Limits to
Co-Governance'. Public Money and Management 23 (3): 147–54.
https://doi.org/10.1111/1467-9302.00362.

Jones, B. D. 2003. 'Bounded Rationality and Political Science: Lessons from Public
Administration and Public Policy'. Journal of Public Administration Research and Theory 13
(4): 395–412. https://doi.org/10.1093/jpart/mug028.

Kearney, Richard C. 1988. 'Professionalism and Bureaucratic Responsiveness: Conflict or

Compatibility?' Public Administration Review 48 (1).
http://search.ebscohost.com/login.aspx?direct=true&db=buh&AN=4599374&site=ehost-li
ve.

KELLY, JOSIE. 2007. 'REFORMING PUBLIC SERVICES IN THE UK: BRINGING IN THE THIRD
SECTOR'. Public Administration 85 (4): 1003–22.
https://doi.org/10.1111/j.1467-9299.2007.00680.x.

Kickert, Walter J.M. 2003. 'Beneath Consensual Corporatism: Traditions of Governance in
the Netherlands'. Public Administration 81 (1): 119–40.
https://doi.org/10.1111/1467-9299.00339.

Kirkpatrick, Ian, Peter Kragh Jespersen, Mike Dent, and Indareth Neogy. 2009. 'Medicine
and Management in a Comparative Perspective: The Case of Denmark and England'.
Sociology of Health & Illness 31 (5): 642–58.
https://doi.org/10.1111/j.1467-9566.2009.01157.x.

Klijn, Erik-hans. 2005. 'Designing and Managing Networks: Possibilities and Limitations for
Network Management'. European Political Science 4 (3): 328–39.
https://doi.org/10.1057/palgrave.eps.2210035.

KLIJN, ERIK-HANS, and CHRIS SKELCHER. 2007. 'DEMOCRACY AND GOVERNANCE
NETWORKS: COMPATIBLE OR NOT?' Public Administration 85 (3): 587–608.
https://doi.org/10.1111/j.1467-9299.2007.00662.x.

KNAPP, MARTIN, BRIAN HARDY, and JULIEN FORDER. 2001. 'Commissioning for Quality: Ten
Years of Social Care Markets in England'. Journal of Social Policy 30 (02).
https://doi.org/10.1017/S0047279401006225.

LE GRAND, JULIAN. 1997. 'Knights, Knaves or Pawns? Human Behaviour and Social Policy'.
Journal of Social Policy 26 (2): 149–69. https://doi.org/10.1017/S0047279497004984.

Lewis, Jane. 2005. 'New Labour's Approach to the Voluntary Sector: Independence and the
Meaning of Partnership'. Social Policy and Society 4 (2): 121–31.
https://doi.org/10.1017/S147474640400226X.

LOWNDES, VIVIEN, LAWRENCE PRATCHETT, and GERRY STOKER. 2006. 'LOCAL POLITICAL
PARTICIPATION: THE IMPACT OF RULES-IN-USE'. Public Administration 84 (3): 539–61.
https://doi.org/10.1111/j.1467-9299.2006.00601.x.

Lowndes, Vivien, and Helen Sullivan. 2004. 'Like a Horse and Carriage or a Fish on a
Bicycle: How Well Do Local Partnerships and Public Participation Go Together?' Local
Government Studies 30 (1): 51–73. https://doi.org/10.1080/0300393042000230920.

Lunt, Neil. n.d. 'Economic Discourse and the Market: The Case of Community Care.' Public
Administration 74 (3).
http://search.ebscohost.com/login.aspx?direct=true&db=buh&AN=9702216351&site=eho
st-live.

Lynn Jr., Laurence E. 2001. 'The Myth of the Bureaucratic Paradigm: What Traditional
Public Administration Really Stood For'. Public Administration Review 61 (2): 144–60.

https://doi.org/10.1111/0033-3352.00016.

Martin, Steve. 2002. 'The Modernization of UK Local Government: Markets, Managers,
Monitors and Mixed Fortunes'. Public Management Review 4 (3): 291–307.
https://doi.org/10.1080/14616670210151595.

Matosevic, Tihana, Martin Knapp, and Julian Le Grand. 2008. 'Motivation and
Commissioning: Perceived and Expressed Motivations of Care Home Providers'. Social
Policy & Administration 42 (3): 228–47. https://doi.org/10.1111/j.1467-9515.2007.00594.x.

Mitlin, D. 2008a. 'With and beyond the State -- Co-Production as a Route to Political
Influence, Power and Transformation for Grassroots Organizations'. Environment and
Urbanization 20 (2): 339–60. https://doi.org/10.1177/0956247808096117.

———. 2008b. 'With and beyond the State -- Co-Production as a Route to Political
Influence, Power and Transformation for Grassroots Organizations'. Environment and
Urbanization 20 (2): 339–60. https://doi.org/10.1177/0956247808096117.

Monfardini, Patrizio. 2010. 'Accountability in the New Public Sector: A Comparative Case
Study'. International Journal of Public Sector Management 23 (7): 632–46.
https://doi.org/10.1108/09513551011078897.

Mulgan, Richard. 2000. '"Accountability": An Ever-Expanding Concept?' Public
Administration 78 (3): 555–73. https://doi.org/10.1111/1467-9299.00218.

Murray, J. Gordon. 2009. 'Towards a Common Understanding of the Differences between
Purchasing, Procurement and Commissioning in the UK Public Sector'. Journal of
Purchasing and Supply Management 15 (3): 198–202.
https://doi.org/10.1016/j.pursup.2009.03.003.

Nancarrow, Clive, Martin Evans, and John Pallister. 2003. 'Polls Apart! Political, Research
and Ethical Lessons from UK Pressure Groups' Use of Opinion Polls'. International Journal of
Nonprofit and Voluntary Sector Marketing 8 (2): 181–93. https://doi.org/10.1002/nvsm.211.

Papadopoulos, Yannis. 2005. 'Taking Stock of Multi-Level Governance Networks'. European
Political Science 4 (3): 316–27. https://doi.org/10.1057/palgrave.eps.2210032.

Papenfuss, U., and C. Schaefer. 2010. 'Improving Public Accountability by Aligning
Reporting to Organizational Changes in Public Service Provision - an Empirical Internet
Study of All Austrian, German and Swiss Towns and States from an Agency-Theory
Perspective'. International Review of Administrative Sciences 76 (3): 555–76.
https://doi.org/10.1177/0020852310372451.

Parsons, W. 2001. 'Modernising Policy-Making for the Twenty First Century: The
Professional Model'. Public Policy and Administration 16 (3): 93–110.
https://doi.org/10.1177/095207670101600307.

Pedersen, Dorthe, and Jean Hartley. 2008. 'The Changing Context of Public Leadership and
Management'. International Journal of Public Sector Management 21 (4): 327–39.

https://doi.org/10.1108/09513550810880214.

Pestoff, Victor. 2006. 'Citizens and Co-Production of Welfare Services'. Public Management
Review 8 (4): 503–19. https://doi.org/10.1080/14719030601022882.

Petsoulas, Christina, Pauline Allen, David Hughes, Peter Vincent-Jones, and Jennifer
Roberts. 2011. 'The Use of Standard Contracts in the English National Health Service: A
Case Study Analysis'. Social Science & Medicine 73 (2): 185–92.
https://doi.org/10.1016/j.socscimed.2011.05.021.

Prabhakar, Rajiv. 2004. 'Commercialisation or Citizenship?' Politics 24 (3): 215–20.
https://doi.org/10.1111/j.1467-9256.2004.00222.x.

Prentice, Susan. 2006. 'Childcare, Co-Production and the Third Sector in Canada'. Public
Management Review 8 (4): 521–36. https://doi.org/10.1080/14719030601022890.

Probst, H. B., Z. B. Hussain, and O. Andersen. 2011. 'Cancer Patient Pathways in Denmark
as a Joint Effort between Bureau… - PubMed - NCBI'.
http://www.ncbi.nlm.nih.gov/pubmed/22136810.

Rhodes, R. A. W. 1996. 'The New Governance: Governing without Government'. Political
Studies 44 (4): 652–67. https://doi.org/10.1111/j.1467-9248.1996.tb01747.x.

Rhodes, R.A.W. 2007. 'Understanding Governance: Ten Years On'. Organization Studies 28
(8): 1243–64. https://doi.org/10.1177/0170840607076586.

Roberts, N. 2004. 'Public Deliberation in an Age of Direct Citizen Participation'. The
American Review of Public Administration 34 (4): 315–53.
https://doi.org/10.1177/0275074004269288.

Ryan, Christine, and Peter Walsh. 2004. 'Collaboration of Public Sector Agencies: Reporting
and Accountability Challenges'. International Journal of Public Sector Management 17 (7):
621–31. https://doi.org/10.1108/09513550410562284.

Sehested, Karina. 2002. 'HOW NEW PUBLIC MANAGEMENT REFORMS CHALLENGE THE
ROLES OF PROFESSIONALS'. International Journal of Public Administration 25 (12):
1513–37. https://doi.org/10.1081/PAD-120014259.

Shaoul, Jean. 2011. '"Sharing" Political Authority with Finance Capital: The Case of Britain's
Public Private Partnerships'. Policy and Society 30 (3): 209–20.
https://doi.org/10.1016/j.polsoc.2011.07.005.

Skelcher, C. 2000a. 'Changing Images of the State: Overloaded, Hollowed-out, Congested'.
Public Policy and Administration 15 (3): 3–19.
https://doi.org/10.1177/095207670001500302.

———. 2000b. 'Changing Images of the State: Overloaded, Hollowed-out, Congested'.
Public Policy and Administration 15 (3): 3–19.
https://doi.org/10.1177/095207670001500302.

Skelcher, Chris, Navdeep Mathur, and Mike Smith. 2005. 'The Public Governance of

Collaborative Spaces: Discourse, Design and Democracy'. Public Administration 83 (3): 573–96. https://doi.org/10.1111/j.0033-3298.2005.00463.x.

Smith, Mike, and Mike Beazley. 2000. 'Progressive Regimes, Partnerships and the Involvement of Local Communities: A Framework for Evaluation'. Public Administration 78 (4): 855–78. https://doi.org/10.1111/1467-9299.00234.

Sørensen, Eva. 2005a. 'The Democratic Problems and Potentials of Network Governance'. European Political Science 4 (3): 348–57. https://doi.org/10.1057/palgrave.eps.2210033.

———. 2005b. 'The Democratic Problems and Potentials of Network Governance'. European Political Science 4 (3): 348–57. https://doi.org/10.1057/palgrave.eps.2210033.

Srinivas, N. 2009. 'Against NGOs?: A Critical Perspective on Nongovernmental Action'. Nonprofit and Voluntary Sector Quarterly 38 (4): 614–26. https://doi.org/10.1177/0899764009334308.

Stewart, J., and K. Walsh. 1992. 'Change in the Management of Public Services'. Public Administration 70 (4): 499–518.

Stoker, G. 2006. 'Public Value Management: A New Narrative for Networked Governance?' The American Review of Public Administration 36 (1): 41–57. https://doi.org/10.1177/0275074005282583.

STOKER, GERRY. 2011. 'WAS LOCAL GOVERNANCE SUCH A GOOD IDEA? A GLOBAL COMPARATIVE PERSPECTIVE'. Public Administration 89 (1): 15–31. https://doi.org/10.1111/j.1467-9299.2011.01900.x.

Stolle, D., and M. Hooghe. 2003. 'Consumers as Political Participants? Shifts in Political Action Repetoires in Western Societies'. In Politics, Products, and Markets: Exploring Political Consumerism Past and Present. New Brunswick, N.J.: Transaction Publishers.

Taylor, Ian, and Josie Kelly. 2006. 'Professionals, Discretion and Public Sector Reform in the UK: Re-visiting Lipsky'. International Journal of Public Sector Management 19 (7): 629–42. https://doi.org/10.1108/09513550610704662.

Taylor, Marilyn. 2002. 'Co-Option or Empowerment?: The Changing Relationship between the State and the Voluntary and Community Sectors'. Local Governance 28 (1): 1–11.

Tetlock, P. E. 2011. 'Vying for Rhetorical High Ground in Accountability Debates: It Is Easy to Look Down on Those Who Look Soft On'. Administration & Society 43 (6): 693–703. https://doi.org/10.1177/0095399711426848.

Tiwana, M, and N. Belay. 2010. 'Civil Society: The Clampdown Is Real'. http://www.civicus.org/view/media/CIVICUS_%20paper_%20global_%20trends_%20Civil%20Society_%20Space_%202009-201012[1].pdf.

Torfing, Jacob. 2005a. 'Governance Network Theory: Towards a Second Generation'. European Political Science 4 (3): 305–15. https://doi.org/10.1057/palgrave.eps.2210031.

———. 2005b. 'Symposium: Governance Networks'. European Political Science 4 (3):

301–4. https://doi.org/10.1057/palgrave.eps.2210030.

Tummers, L. 2011. 'Explaining the Willingness of Public Professionals to Implement New Policies: A Policy Alienation Framework'. International Review of Administrative Sciences 77 (3): 555–81. https://doi.org/10.1177/0020852311407364.

Wade, E. 2011. 'Commissioning Reform in the NHS: Will He Who Pays the Piper Ever Really Call the Tune?' Clinical Medicine 11 (1): 35–39. https://doi.org/10.7861/clinmedicine.11-1-35.

WEST, KAREN, and PAUL DAVIS. 2011. 'WHAT IS THE PUBLIC VALUE OF GOVERNMENT ACTION? TOWARDS A (NEW) PRAGMATIC APPROACH TO VALUES QUESTIONS IN PUBLIC ENDEAVOURS'. Public Administration 89 (2): 226–41. https://doi.org/10.1111/j.1467-9299.2010.01847.x.

Willems, T., and W. Van Dooren. 2011a. 'Lost in Diffusion? How Collaborative Arrangements Lead to an Accountability Paradox'. International Review of Administrative Sciences 77 (3): 505–30. https://doi.org/10.1177/0020852311408648.

———. 2011b. 'Lost in Diffusion? How Collaborative Arrangements Lead to an Accountability Paradox'. International Review of Administrative Sciences 77 (3): 505–30. https://doi.org/10.1177/0020852311408648.

Williams, I., T. Bovaird, H. Brown, K. Allen, H. Dickinson, J. Kennedy, and J. Glasby. 2012a. 'Designing Whole-Systems Commissioning: Lessons from the English Experience'. Journal of Care Services Management 6 (2): 83–92. http://pure-oai.bham.ac.uk/ws/files/10153987/Designing_whole_systems_commissioning.pdf.

———. 2012b. 'Designing Whole-Systems Commissioning: Lessons from the English Experience'. Journal of Care Services Management 6 (2): 83–92. http://pure-oai.bham.ac.uk/ws/files/10153987/Designing_whole_systems_commissioning.pdf.

Zafirovski, Milan. 2001. 'Administration and Society: Beyond Public Choice?' Public Administration 79 (3): 665–88. https://doi.org/10.1111/1467-9299.00274.