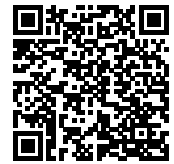


## L34544, L34561 & L34678. Public management and governance

[View Online](#)

Aberbach, J. D., & Christensen, T. (2005). Citizens and Consumers. *Public Management Review*, 7(2), 225–246. <https://doi.org/10.1080/14719030500091319>

Adsera, A. (2003). Are You Being Served? Political Accountability and Quality of Government. *Journal of Law, Economics, and Organization*, 19(2), 445–490. <https://doi.org/10.1093/jleo/ewg017>

Alcock, P. (2010). A strategic unity: defining the third sector in the UK. *Voluntary Sector Review*, 1(1), 5–24. <https://www.proquest.com/docview/1885989521?pq-origsite=primo&accountid=8018>

Alford, J. (2002). Why Do Public-Sector Clients Coproduce?: Toward a Contingency Theory. *Administration & Society*, 34(1), 32–56. <https://doi.org/10.1177/0095399702034001004>

Allen, Barbara Ann. (2009). BRIDGING THE DIVIDE - COMMERCIAL PROCUREMENT AND SUPPLY CHAIN MANAGEMENT: ARE THERE LESSONS FOR HEALTH CARE COMMISSIONING IN ENGLAND? *Journal of Public Procurement*, 9(1), 79–108. <http://search.proquest.com/docview/223182037/7627EE4859384E9CPQ/6?accountid=8018>

Aritua, B., Smith, N. J., & Bower, D. (2011). What risks are common to or amplified in programmes: Evidence from UK public sector infrastructure schemes. *International Journal of Project Management*, 29(3), 303–312. <https://doi.org/10.1016/j.ijproman.2010.04.004>

Arnstein, S. R. (1969a). A Ladder Of Citizen Participation. *Journal of the American Institute of Planners*, 35(4), 216–224. <https://doi.org/10.1080/01944366908977225>

Arnstein, S. R. (1969b). A Ladder Of Citizen Participation. *Journal of the American Institute of Planners*, 35(4), 216–224. <https://doi.org/10.1080/01944366908977225>

Ashworth, R., Ferlie, E., Hammerschmid, G., Moon, M. J., & Reay, T. (2013). Theorizing Contemporary Public Management: International and Comparative Perspectives. *British Journal of Management*, 24, S1–S17. <https://doi.org/10.1111/1467-8551.12035>

Bang, H. P. (2009). ‘Yes we can’: identity politics and project politics for a late-modern world. *Urban Research & Practice*, 2(2), 117–137. <https://www.tandfonline.com/doi/full/10.1080/17535060902979022>

Bang, H. P., & Sorensen, E. (1999). The everyday maker: a new challenge to democratic

governance. *Administrative Theory & Praxis*, 21(3), 324–341.  
<http://dx.doi.org/10.1080/10841806.1999.11643381>

Bartlett, W. (1991). Quasi-markets and contracts: A markets and hierarchies perspective on NHS reform. *Public Money & Management*, 11(3), 53–61.

BATTEN, E., CORREIA, L., HEDGES, H., KAVANAGH, L., PAGE, E. C., PAUL, G., PHUA, A., VIVYAN, N., & WILSON, C. (2006). EXPERTISE AND POLICY-MAKING: LEGAL PROFESSIONALS IN LOCAL GOVERNMENT. *Public Administration*, 84(3), 771–781.  
<https://doi.org/10.1111/j.1467-9299.2006.00611.x>

Bawn, K., & Rosenbluth, F. (2006). Short versus Long Coalitions: Electoral Accountability and the Size of the Public Sector. *American Journal of Political Science*, 50(2), 251–265.  
<https://doi.org/10.1111/j.1540-5907.2006.00182.x>

Baxter, K., Weiss, M., & Le Grand, J. (2008). The dynamics of commissioning across organisational and clinical boundaries. *Journal of Health Organization and Management*, 22(2), 111–128. <https://doi.org/10.1108/14777260810876295>

Berg, A. M. (2006). Transforming public services – transforming the public servant? *International Journal of Public Sector Management*, 19(6), 556–568.  
<https://doi.org/10.1108/09513550610686627>

Bevir, M., & Rhodes, R. A. W. (2003). Searching for civil society: changing patterns of governance in Britain. *Public Administration*, 81(1), 41–62.  
<https://doi.org/10.1111/1467-9299.00336>

Bevir, M., Rhodes, R. A. W., & Weller, P. (2003). Traditions of governance: interpreting the changing role of the public sector. *Public Administration*, 81(1), 1–17.  
<https://doi.org/10.1111/1467-9299.00334>

Bode, I. (2006). Co-governance within networks and the non-profit – for-profit divide. *Public Management Review*, 8(4), 551–566. <https://doi.org/10.1080/14719030601022932>

Bovaird, T. (2004). Public–Private Partnerships: from Contested Concepts to Prevalent Practice. *International Review of Administrative Sciences*, 70(2), 199–215.  
<https://doi.org/10.1177/0020852304044250>

Bovaird, T. (2006). Developing New Forms of Partnership With the ‘Market’ in the Procurement of Public Services. *Public Administration*, 84(1), 81–102.  
<https://doi.org/10.1111/j.0033-3298.2006.00494.x>

Bovaird, T. (2007). Beyond Engagement and Participation: User and Community Coproduction of Public Services. *Public Administration Review*, 67(5), 846–860.  
<https://doi.org/10.1111/j.1540-6210.2007.00773.x>

Boyne, G. A. (1998). Competitive Tendering In Local Government: A Review Of Theory And Evidence. *Public Administration*, 76(4), 695–712. <https://doi.org/10.1111/1467-9299.00132>

Bradley, S., & Taylor, J. (2002). The Effect of the Quasi-market on the Efficiency-equity

- Trade-off in the Secondary School Sector. *Bulletin of Economic Research*, 54(3), 295–314.  
<https://doi.org/10.1111/1467-8586.00154>
- Bradley, S., & Taylor, J. (2010). Diversity, Choice and the Quasi-market: An Empirical Analysis of Secondary Education Policy in England\*. *Oxford Bulletin of Economics and Statistics*, 72(1), 1–26. <https://doi.org/10.1111/j.1468-0084.2009.00572.x>
- Brandsen, T., & Kim, S. (2010). Contextualizing the meaning of public management reforms: a comparison of the Netherlands and South Korea. *International Review of Administrative Sciences*, 76(2), 367–386. <https://doi.org/10.1177/0020852309365671>
- Brandsen, T., & Pestoff, V. (2006). Co-production, the third sector and the delivery of public services. *Public Management Review*, 8(4), 493–501.  
<https://doi.org/10.1080/14719030601022874>
- Bryson, J. M. (2004). What to do when Stakeholders matter. *Public Management Review*, 6(1), 21–53. <https://doi.org/10.1080/14719030410001675722>
- Burgess, S. (2003). The Role of Incentives in the Public Sector: Issues and Evidence. *Oxford Review of Economic Policy*, 19(2), 285–300. <https://doi.org/10.1093/oxrep/19.2.285>
- Carboni, N. (2010). Changing relationships between politicians and bureaucrats in contemporary democracies: an empirical analysis of the Italian experience. *International Public Management Review*, 11(1), 90–109.  
<http://journals.sfu.ca/ipmr/index.php/ipmr/article/view/77/77>
- Chalkley, M. (1996). Competition in NHS quasi-markets. *Oxford Review of Economic Policy*, 12(4), 89–99. <https://doi.org/10.1093/oxrep/12.4.89>
- Chandler, J., Barry, J., & Clark, H. (2002). Stressing Academe: The Wear and Tear of the New Public Management. *Human Relations*, 55(9), 1051–1069.  
<https://doi.org/10.1177/0018726702055009019>
- Chapman, R., & Lowndes, V. (2009). Accountable, authorized or authentic? What do 'faith representatives' offer urban governance? *Public Money & Management*, 29(6), 371–378.  
<https://doi.org/10.1080/09540960903378233>
- Christensen, M., & Skærbæk, P. (2007). Framing and overflowing of public sector accountability innovations. *Accounting, Auditing & Accountability Journal*, 20(1), 101–132.  
<https://doi.org/10.1108/09513570710731227>
- Considine, M. (2002a). The End of the Line? Accountable Governance in the Age of Networks, Partnerships, and Joined-Up Services. *Governance*, 15(1), 21–40.  
<https://doi.org/10.1111/1468-0491.00178>
- Considine, M. (2002b). The End of the Line? Accountable Governance in the Age of Networks, Partnerships, and Joined-Up Services. *Governance*, 15(1), 21–40.  
<https://doi.org/10.1111/1468-0491.00178>
- Considine, M., & Lewis, J. M. (2003). Bureaucracy, Network, or Enterprise? Comparing Models of Governance in Australia, Britain, the Netherlands, and New Zealand. *Public*

Administration Review, 63(2), 131–140. <https://doi.org/10.1111/1540-6210.00274>

Cunningham, G. M., & Harris, J. E. (2005). Toward a Theory of Performance Reporting to Achieve Public Sector Accountability: A Field Study. Public Budgeting & Finance, 25(2), 15–42. <https://doi.org/10.1111/j.0275-1100.2005.00359.x>

CUNNINGHAM, I. (2008). A RACE TO THE BOTTOM? EXPLORING VARIATIONS IN EMPLOYMENT CONDITIONS IN THE VOLUNTARY SECTOR. Public Administration, 86(4), 1033–1053. <https://doi.org/10.1111/j.1467-9299.2008.00752.x>

Davies, J. S. (2002). The governance of urban regeneration: a critique of the 'governing without government' thesis. Public Administration, 80(2), 301–322. <https://doi.org/10.1111/1467-9299.00305>

Davies, J. S. (2007a). The Limits of Partnership: An Exit-Action Strategy for Local Democratic Inclusion. Political Studies, 55(4), 779–800. <https://doi.org/10.1111/j.1467-9248.2007.00677.x>

Davies, J. S. (2007b). The Limits of Partnership: An Exit-Action Strategy for Local Democratic Inclusion. Political Studies, 55(4), 779–800. <https://doi.org/10.1111/j.1467-9248.2007.00677.x>

Davis Smith, J. (2001a). The inflatable log: volunteering, the state and democracy. Voluntary Action, 3(3), 13–26.

Davis Smith, J. (2001b). 'The Inflatable Log': volunteering, the state and democracy.

Dereli, C. (2011). Smoke and mirrors and performance management. International Journal of Public Sector Management, 24(1), 42–56. <https://doi.org/10.1108/09513551111099217>

Dopson, S., & Locock, L. (2002). The Commissioning Process in the NHS: The theory and application. Public Management Review, 4(2), 209–229. <https://doi.org/10.1080/14616670210130552>

Dunleavy, P. (2005). New Public Management Is Dead--Long Live Digital-Era Governance. Journal of Public Administration Research and Theory, 16(3), 467–494. <https://doi.org/10.1093/jopart/mui057>

Dwyer, P. (2002). Making sense of social citizenship: some user views on welfare rights and responsibilities. Critical Social Policy, 22(2), 273–299. <https://doi.org/10.1177/02610183020220020601>

Farrell, C., & Morris, J. (2003). The 'Neo-Bureaucratic' State: Professionals, Managers and Professional Managers in Schools, General Practices and Social Work. Organization, 10(1), 129–156. <https://doi.org/10.1177/1350508403010001380>

Ferlie, E., Hartley, J., & Martin, S. (2003). Changing Public Service Organizations: Current Perspectives and Future Prospects. British Journal of Management, 14(s1), S1–S14. <https://doi.org/10.1111/j.1467-8551.2003.00389.x>

- Fischbacher, M., & Beaumont, P. B. (2003). PFI, Public—Private Partnerships and the Neglected Importance of Process: Stakeholders and the Employment Dimension. *Public Money and Management*, 23(3), 171–176. <https://doi.org/10.1111/1467-9302.00365>
- Fitzgerald, L., & Ferlie, E. (2000). Professionals: Back to the Future? *Human Relations*, 53(5), 713–739. <https://doi.org/10.1177/0018726700535005>
- Flinders, M. (2011). Daring to be a Daniel: The Pathology of Politicized Accountability in a Monitory Democracy. *Administration & Society*, 43(5), 595–619. <https://doi.org/10.1177/0095399711403899>
- Gibbons, Stephen. (2008). CHOICE, COMPETITION, AND PUPIL ACHIEVEMENT. *Journal of the European Economic Association*, 6(4). <http://search.ebscohost.com/login.aspx?direct=true&db=buh&AN=32604699&site=ehost-live>
- Glynn, J. J., & Murphy, M. P. (1996). Public management. *International Journal of Public Sector Management*, 9(5/6), 125–137. <https://doi.org/10.1108/09513559610146492>
- Gray, K. E., & Ghosh, D. (2000). An empirical analysis of the purchaser-provider relationship in the NHS internal market. *Journal of Management in Medicine*, 14(1), 57–68. <https://doi.org/10.1108/02689230010340561>
- Greener, I. (2002). Understanding NHS Reform: The Policy-Transfer, Social Learning, and Path-Dependency Perspectives. *Governance*, 15(2), 161–183. <https://doi.org/10.1111/1468-0491.00184>
- Hajer, M. (2003). Policy without polity? Policy analysis and the institutional void. *Policy Sciences*, 36(2), 175–195. <https://doi.org/10.1023/A:1024834510939>
- Hajer, M., & Versteeg, W. (2005). performing governance through networks. *European Political Science*, 4(3), 340–347. <https://doi.org/10.1057/palgrave.eps.2210034>
- Ham, C. (2008). World class commissioning: a health policy chimera? *Journal of Health Services Policy Research*, 13(2), 116–121. <https://www-jstor-org.nottingham.idm.oclc.org/stable/26751153?sid=primo>
- Harris, B. (2010). Voluntary action and the state in historical perspective. *Voluntary Sector Review*, 1(1), 25–40. <https://search.proquest.com/docview/1885989660/shibboleth?accountid=8018>
- Harrow, J., & Jung, T. (2011). Philanthropy is Dead; Long Live Philanthropy? *Public Management Review*, 13(8), 1047–1056. <https://doi.org/10.1080/14719037.2011.619062>
- Hartley, J., Sørensen, E., & Torfing, J. (2013). Collaborative Innovation: A Viable Alternative to Market Competition and Organizational Entrepreneurship. *Public Administration Review*, 73(6), 821–830. <https://doi.org/10.1111/puar.12136>
- Hastak, Manoj. (2001). The Role of Consumer Surveys in Public Policy Decision Making. *Journal of Public Policy & Marketing*, 20(2). <http://search.ebscohost.com/login.aspx?direct=true&db=buh&AN=5578310&site=ehost-live>

Heinrich, C. J. (2002). Outcomes-Based Performance Management in the Public Sector: Implications for Government Accountability and Effectiveness. *Public Administration Review*, 62(6), 712–725. <https://doi.org/10.1111/1540-6210.00253>

Hood, C. (2004). The Middle Aging of New Public Management: Into the Age of Paradox? *Journal of Public Administration Research and Theory*, 14(3), 267–282. <https://doi.org/10.1093/jopart/muh019>

HOOD, C. (2007). Intellectual Obsolescence and Intellectual Makeovers: Reflections on the Tools of Government after Two Decades. *Governance*, 20(1), 127–144. <https://doi.org/10.1111/j.1468-0491.2007.00347.x>

HOOD, C., & DIXON, R. (2013). A MODEL OF COST-CUTTING IN GOVERNMENT? THE GREAT MANAGEMENT REVOLUTION IN UK CENTRAL GOVERNMENT RECONSIDERED. *Public Administration*, 91(1), 114–134. <https://doi.org/10.1111/j.1467-9299.2012.02072.x>

Horner, L., Lekhi, R., & Blaug, R. (2006). Deliberative democracy and the role of public managers. [http://www.theworkfoundation.com/DownloadPublication/Report/107\\_107\\_Deliberative%20democracy%20and%20the%20role%20of%20public%20managers.pdf](http://www.theworkfoundation.com/DownloadPublication/Report/107_107_Deliberative%20democracy%20and%20the%20role%20of%20public%20managers.pdf)

HOWLETT, M., & WELLSTEAD, A. M. (2011). Policy Analysts in the Bureaucracy Revisited: The Nature of Professional Policy Work in Contemporary Government. *Politics & Policy*, 39(4), 613–633. <https://doi.org/10.1111/j.1747-1346.2011.00306.x>

Hoxley, M. (2001). Purchasing UK public sector property and construction professional services: competition v quality. *European Journal of Purchasing & Supply Management*, 7(2), 133–139. [https://doi.org/10.1016/S0969-7012\(00\)00026-5](https://doi.org/10.1016/S0969-7012(00)00026-5)

Johnson, C., & Osborne, S. P. (2003a). Local Strategic Partnerships, Neighbourhood Renewal, and the Limits to Co-governance. *Public Money and Management*, 23(3), 147–154. <https://doi.org/10.1111/1467-9302.00362>

Johnson, C., & Osborne, S. P. (2003b). Local Strategic Partnerships, Neighbourhood Renewal, and the Limits to Co-governance. *Public Money and Management*, 23(3), 147–154. <https://doi.org/10.1111/1467-9302.00362>

Johnson, C., & Osborne, S. P. (2003c). Local Strategic Partnerships, Neighbourhood Renewal, and the Limits to Co-governance. *Public Money and Management*, 23(3), 147–154. <https://doi.org/10.1111/1467-9302.00362>

Jones, B. D. (2003). Bounded Rationality and Political Science: Lessons from Public Administration and Public Policy. *Journal of Public Administration Research and Theory*, 13(4), 395–412. <https://doi.org/10.1093/jpart/mug028>

Kearney, Richard C. (1988). Professionalism and Bureaucratic Responsiveness: Conflict or Compatibility? *Public Administration Review*, 48(1). <http://search.ebscohost.com/login.aspx?direct=true&db=buh&AN=4599374&site=ehost-live>

KELLY, J. (2007). REFORMING PUBLIC SERVICES IN THE UK: BRINGING IN THE THIRD

SECTOR. *Public Administration*, 85(4), 1003–1022.  
<https://doi.org/10.1111/j.1467-9299.2007.00680.x>

Kickert, W. J. M. (2003). Beneath consensual corporatism: traditions of governance in the Netherlands. *Public Administration*, 81(1), 119–140.  
<https://doi.org/10.1111/1467-9299.00339>

Kirkpatrick, I., Jespersen, P. K., Dent, M., & Neogy, I. (2009). Medicine and management in a comparative perspective: the case of Denmark and England. *Sociology of Health & Illness*, 31(5), 642–658. <https://doi.org/10.1111/j.1467-9566.2009.01157.x>

Klijn, E. (2005). designing and managing networks: possibilities and limitations for network management. *European Political Science*, 4(3), 328–339.  
<https://doi.org/10.1057/palgrave.eps.2210035>

KLIJN, E.-H., & SKELCHER, C. (2007). DEMOCRACY AND GOVERNANCE NETWORKS: COMPATIBLE OR NOT? *Public Administration*, 85(3), 587–608.  
<https://doi.org/10.1111/j.1467-9299.2007.00662.x>

KNAPP, M., HARDY, B., & FORDER, J. (2001). Commissioning for Quality: Ten Years of Social Care Markets in England. *Journal of Social Policy*, 30(02).  
<https://doi.org/10.1017/S0047279401006225>

LE GRAND, J. (1997). Knights, Knaves or Pawns? *Human Behaviour and Social Policy. Journal of Social Policy*, 26(2), 149–169. <https://doi.org/10.1017/S0047279497004984>

Lewis, J. (2005). New Labour's Approach to the Voluntary Sector: Independence and the Meaning of Partnership. *Social Policy and Society*, 4(2), 121–131.  
<https://doi.org/10.1017/S147474640400226X>

LOWNDES, V., PRATCHETT, L., & STOKER, G. (2006). LOCAL POLITICAL PARTICIPATION: THE IMPACT OF RULES-IN-USE. *Public Administration*, 84(3), 539–561.  
<https://doi.org/10.1111/j.1467-9299.2006.00601.x>

Lowndes, V., & Sullivan, H. (2004). Like a Horse and Carriage or a Fish on a Bicycle: How Well do Local Partnerships and Public Participation go Together? *Local Government Studies*, 30(1), 51–73. <https://doi.org/10.1080/0300393042000230920>

Lunt, Neil. (n.d.). Economic discourse and the market: The case of community care. *Public Administration*, 74(3).  
<http://search.ebscohost.com/login.aspx?direct=true&db=buh&AN=9702216351&site=eho-st-live>

Lynn Jr., L. E. (2001). The Myth of the Bureaucratic Paradigm: What Traditional Public Administration Really Stood For. *Public Administration Review*, 61(2), 144–160.  
<https://doi.org/10.1111/0033-3352.00016>

Martin, S. (2002). The Modernization of UK Local Government: Markets, Managers, Monitors and Mixed Fortunes. *Public Management Review*, 4(3), 291–307.  
<https://doi.org/10.1080/14616670210151595>

Matosevic, T., Knapp, M., & Le Grand, J. (2008). Motivation and Commissioning: Perceived and Expressed Motivations of Care Home Providers. *Social Policy & Administration*, 42(3), 228–247. <https://doi.org/10.1111/j.1467-9515.2007.00594.x>

Mitlin, D. (2008a). With and beyond the state -- co-production as a route to political influence, power and transformation for grassroots organizations. *Environment and Urbanization*, 20(2), 339–360. <https://doi.org/10.1177/0956247808096117>

Mitlin, D. (2008b). With and beyond the state -- co-production as a route to political influence, power and transformation for grassroots organizations. *Environment and Urbanization*, 20(2), 339–360. <https://doi.org/10.1177/0956247808096117>

Monfardini, P. (2010). Accountability in the new public sector: a comparative case study. *International Journal of Public Sector Management*, 23(7), 632–646. <https://doi.org/10.1108/09513551011078897>

Mulgan, R. (2000). 'Accountability': An Ever-Expanding Concept? *Public Administration*, 78(3), 555–573. <https://doi.org/10.1111/1467-9299.00218>

Murray, J. G. (2009). Towards a common understanding of the differences between purchasing, procurement and commissioning in the UK public sector. *Journal of Purchasing and Supply Management*, 15(3), 198–202. <https://doi.org/10.1016/j.pursup.2009.03.003>

Nancarrow, C., Evans, M., & Pallister, J. (2003). Polls apart! Political, research and ethical lessons from UK pressure groups' use of opinion polls. *International Journal of Nonprofit and Voluntary Sector Marketing*, 8(2), 181–193. <https://doi.org/10.1002/nvsm.211>

Papadopoulos, Y. (2005). taking stock of multi-level governance networks. *European Political Science*, 4(3), 316–327. <https://doi.org/10.1057/palgrave.eps.2210032>

Papenfuss, U., & Schaefer, C. (2010). Improving public accountability by aligning reporting to organizational changes in public service provision - an empirical Internet study of all Austrian, German and Swiss towns and states from an agency-theory perspective. *International Review of Administrative Sciences*, 76(3), 555–576. <https://doi.org/10.1177/0020852310372451>

Parsons, W. (2001). Modernising Policy-making for the Twenty First Century: The Professional Model. *Public Policy and Administration*, 16(3), 93–110. <https://doi.org/10.1177/095207670101600307>

Pedersen, D., & Hartley, J. (2008). The changing context of public leadership and management. *International Journal of Public Sector Management*, 21(4), 327–339. <https://doi.org/10.1108/09513550810880214>

Pestoff, V. (2006). Citizens and co-production of welfare services. *Public Management Review*, 8(4), 503–519. <https://doi.org/10.1080/14719030601022882>

Petsoulas, C., Allen, P., Hughes, D., Vincent-Jones, P., & Roberts, J. (2011). The use of standard contracts in the English National Health Service: A case study analysis. *Social Science & Medicine*, 73(2), 185–192. <https://doi.org/10.1016/j.socscimed.2011.05.021>



- Prabhakar, R. (2004). Commercialisation or Citizenship? *Politics*, 24(3), 215–220.  
<https://doi.org/10.1111/j.1467-9256.2004.00222.x>
- Prentice, S. (2006). Childcare, co-production and the third sector in Canada. *Public Management Review*, 8(4), 521–536. <https://doi.org/10.1080/14719030601022890>
- Probst, H. B., Hussain, Z. B., & Andersen, O. (2011). Cancer patient pathways in Denmark as a joint effort between bureau... - PubMed - NCBI.  
<http://www.ncbi.nlm.nih.gov/pubmed/22136810>
- Rhodes, R. A. W. (1996). The New Governance: Governing without Government. *Political Studies*, 44(4), 652–667. <https://doi.org/10.1111/j.1467-9248.1996.tb01747.x>
- Rhodes, R. A. W. (2007). Understanding Governance: Ten Years On. *Organization Studies*, 28(8), 1243–1264. <https://doi.org/10.1177/0170840607076586>
- Roberts, N. (2004). Public Deliberation in an Age of Direct Citizen Participation. *The American Review of Public Administration*, 34(4), 315–353.  
<https://doi.org/10.1177/0275074004269288>
- Ryan, C., & Walsh, P. (2004). Collaboration of public sector agencies: reporting and accountability challenges. *International Journal of Public Sector Management*, 17(7), 621–631. <https://doi.org/10.1108/09513550410562284>
- Sehested, K. (2002). HOW NEW PUBLIC MANAGEMENT REFORMS CHALLENGE THE ROLES OF PROFESSIONALS. *International Journal of Public Administration*, 25(12), 1513–1537.  
<https://doi.org/10.1081/PAD-120014259>
- Shaoul, J. (2011). 'Sharing' political authority with finance capital: The case of Britain's Public Private Partnerships. *Policy and Society*, 30(3), 209–220.  
<https://doi.org/10.1016/j.polsoc.2011.07.005>
- Skelcher, C. (2000a). Changing images of the State: overloaded, hollowed-out, congested. *Public Policy and Administration*, 15(3), 3–19.  
<https://doi.org/10.1177/095207670001500302>
- Skelcher, C. (2000b). Changing images of the State: overloaded, hollowed-out, congested. *Public Policy and Administration*, 15(3), 3–19.  
<https://doi.org/10.1177/095207670001500302>
- Skelcher, C., Mathur, N., & Smith, M. (2005). The Public Governance of Collaborative Spaces: Discourse, Design and Democracy. *Public Administration*, 83(3), 573–596.  
<https://doi.org/10.1111/j.0033-3298.2005.00463.x>
- Smith, M., & Beazley, M. (2000). Progressive Regimes, Partnerships and the Involvement of Local Communities: A Framework for Evaluation. *Public Administration*, 78(4), 855–878.  
<https://doi.org/10.1111/1467-9299.00234>
- Sørensen, E. (2005a). the democratic problems and potentials of network governance. *European Political Science*, 4(3), 348–357. <https://doi.org/10.1057/palgrave.eps.2210033>

- Sørensen, E. (2005b). the democratic problems and potentials of network governance. *European Political Science*, 4(3), 348–357. <https://doi.org/10.1057/palgrave.eps.2210033>
- Srinivas, N. (2009). Against NGOs?: A Critical Perspective on Nongovernmental Action. *Nonprofit and Voluntary Sector Quarterly*, 38(4), 614–626. <https://doi.org/10.1177/0899764009334308>
- Stewart, J., & Walsh, K. (1992). Change in the management of public services. *Public Administration*, 70(4), 499–518.
- Stoker, G. (2006). Public Value Management: A New Narrative for Networked Governance? *The American Review of Public Administration*, 36(1), 41–57. <https://doi.org/10.1177/0275074005282583>
- STOKER, G. (2011). WAS LOCAL GOVERNANCE SUCH A GOOD IDEA? A GLOBAL COMPARATIVE PERSPECTIVE. *Public Administration*, 89(1), 15–31. <https://doi.org/10.1111/j.1467-9299.2011.01900.x>
- Stolle, D., & Hooghe, M. (2003). Consumers as political participants? Shifts in political action repertoires in Western societies. In *Politics, products, and markets: exploring political consumerism past and present*. Transaction Publishers.
- Taylor, I., & Kelly, J. (2006). Professionals, discretion and public sector reform in the UK: re-visiting Lipsky. *International Journal of Public Sector Management*, 19(7), 629–642. <https://doi.org/10.1108/09513550610704662>
- Taylor, M. (2002). Co-option or Empowerment?: The Changing Relationship between the State and the Voluntary and Community Sectors. *Local Governance*, 28(1), 1–11.
- Tetlock, P. E. (2011). Vying for Rhetorical High Ground in Accountability Debates: It Is Easy to Look Down on Those Who Look Soft on. *Administration & Society*, 43(6), 693–703. <https://doi.org/10.1177/0095399711426848>
- Tiwana, M., & Belay, N. (2010). Civil society: the clampdown is real. [http://www.civicus.org/view/media/CIVICUS\\_%20paper\\_%20global\\_%20trends\\_%20Civil%20Society\\_%20Space\\_%202009-201012\[1\].pdf](http://www.civicus.org/view/media/CIVICUS_%20paper_%20global_%20trends_%20Civil%20Society_%20Space_%202009-201012[1].pdf)
- Torring, J. (2005a). governance network theory: towards a second generation. *European Political Science*, 4(3), 305–315. <https://doi.org/10.1057/palgrave.eps.2210031>
- Torring, J. (2005b). symposium: governance networks. *European Political Science*, 4(3), 301–304. <https://doi.org/10.1057/palgrave.eps.2210030>
- Tummers, L. (2011). Explaining the willingness of public professionals to implement new policies: a policy alienation framework. *International Review of Administrative Sciences*, 77(3), 555–581. <https://doi.org/10.1177/0020852311407364>
- Wade, E. (2011). Commissioning reform in the NHS: will he who pays the piper ever really call the tune? *Clinical Medicine*, 11(1), 35–39. <https://doi.org/10.7861/clinmedicine.11-1-35>

WEST, K., & DAVIS, P. (2011). WHAT IS THE PUBLIC VALUE OF GOVERNMENT ACTION? TOWARDS A (NEW) PRAGMATIC APPROACH TO VALUES QUESTIONS IN PUBLIC ENDEAVOURS. *Public Administration*, 89(2), 226–241.  
<https://doi.org/10.1111/j.1467-9299.2010.01847.x>

Willems, T., & Van Dooren, W. (2011a). Lost in diffusion? How collaborative arrangements lead to an accountability paradox. *International Review of Administrative Sciences*, 77(3), 505–530. <https://doi.org/10.1177/0020852311408648>

Willems, T., & Van Dooren, W. (2011b). Lost in diffusion? How collaborative arrangements lead to an accountability paradox. *International Review of Administrative Sciences*, 77(3), 505–530. <https://doi.org/10.1177/0020852311408648>

Williams, I., Bovaird, T., Brown, H., Allen, K., Dickinson, H., Kennedy, J., & Glasby, J. (2012a). Designing whole-systems commissioning: Lessons from the English experience. *Journal of Care Services Management*, 6(2), 83–92.  
[http://pure-oai.bham.ac.uk/ws/files/10153987/Designing\\_whole\\_systems\\_commissioning.pdf](http://pure-oai.bham.ac.uk/ws/files/10153987/Designing_whole_systems_commissioning.pdf)

Williams, I., Bovaird, T., Brown, H., Allen, K., Dickinson, H., Kennedy, J., & Glasby, J. (2012b). Designing whole-systems commissioning: Lessons from the English experience. *Journal of Care Services Management*, 6(2), 83–92.  
[http://pure-oai.bham.ac.uk/ws/files/10153987/Designing\\_whole\\_systems\\_commissioning.pdf](http://pure-oai.bham.ac.uk/ws/files/10153987/Designing_whole_systems_commissioning.pdf)

Zafirovski, M. (2001). Administration and Society: Beyond Public Choice? *Public Administration*, 79(3), 665–688. <https://doi.org/10.1111/1467-9299.00274>